



Help develop well-rounded youth, better prepared for success in the world.

Section Health Check Casual Conversation Guide

Tips: Familiarize yourself with these conversation points below prior to your conversation and have them in hand during your conversations. A reminder that this is just a guide. Strive to be both casual and genuine in your tone and approach and avoid seeking specific answers. Ask open-ended questions such as, “what do you think about that?” “what does that look like for your Group?” to promote conversation.

Some questions are applicable to multiple areas, and you may find yourself jumping around from one category/topic to the next in the natural flow of the conversation. Analyzing the conversation after it’s completed will be helpful.

Suggested conversation/call length: 45 mins – 1 hr

Preparation Prior to the Conversation/Call

Youth Membership/Scouter numbers → Section sizes or existence → # of Pending Scouters – what’s missing? → Pending youth - since when? → Group Committee # → years in Scouting (each Scouter) → Scouters with training (First Aid) MyScouts → Facebook or other Section Socials/Communications.

Casual Conversation Guiding Topics and Questions

- **Open the conversation** by asking how they are and how their Scouters are doing.
- **Mission Impact = Community Engagement**
Any events planning to participate in within their local Scouting community, participated in or cancelled (ex. Kub Kars) → plans to participate seasonally or annually? → Any events within their local community outside of their Scouting Section and Group? / Scouting community → plans to participate seasonally or annually? → Cost? → Savings? → Do they cover youth costs/Scouter’s costs/NOLB vs. fundraising → If so, how do they plan for this?
- **Safety Leadership**
→ Reference Scouters time with Group/Certifications (First Aid) (MyScouts), inquiring about how involved their GC is. → Emergency Response Plan completed (ERP)? → Safety Moments a regular part of Section meeting practice? → Comfortable with Safety Incident Report form?
- **Program Quality = Youth Led / Plan-do-review /Adventure/ S.P.I.C.E.S. (Social, Physical, Intellectual, Character, Emotional, & Spiritual)**
Events/activities/fundraiser → Any SPICES activities highlighted or mentioned? How often? → Canadian Path mentioned? → Do they mention growth? If so, how?



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- **Volunteer Support**

[Reference # of Group Committee Members] How would they describe their fellow Scouters & their relationship with one another? How supported do they feel by their Group Committee members? How involved are those members in your Section?

- **Group Capacity = Group Committee / Scouter Recruitment**

[Reference # of Pending Scouters in MyScouts] For pending Scouters, what screening/training elements are missing? What is the plan to get them to active status? → Any Scouters only requiring Group Commissioner Approval (GCap)? → Get a sense of the Section Scouter team (i.e. are they tight knit? Disconnected? Clicky? Communicative and supportive?) → Do they mention Scouter recruitment and growth? If so, how?

- **Continuous Improvement**

→ What are their goals/dreams for their Section? For the year? For 2-3 years from now? → Do they do any Group/Section linking with other Groups/Sections? How does this help them strengthen and improve? → Who are their primary mentors and support systems? → Do they do regular reviews? If so, do they implement feedback from their reviews? → Plans for fundraising? → Goals for Section expansion in the future? When and how? → Where do they go for support resources?

- **End the conversation** with a reason for follow up – this usually happens naturally & reinforces the offer for support. Follow through with any support offered or promised to maintain your trusted advisor relationship.